

OFFICE OF HUMAN RESEARCH PROTECTION PROGRAMME  
(OHRPP)

13e. ADDRESSING COMMON ERRORS IN  
THE DSRB ROAM APPLICATION FORM  
**SECTION P – CONSENT PROCESS**

*Reference:*

*NHG ROAM – Online DSRB Application Form Guidebook for  
Biomedical Study  
Group Research*

*Version November 2022*



# Consent Process

**Section P1: Describe when the consent process will take place with the potential research participant, including the time provided for him/her to consider his/her participation in the study.**

- Adequate time to consider participation;
- Patient should be in right frame of mind to give consent.

---

**Section P2: Where consent will be taken? How will privacy, freedom from intrusion and comfort be ensured?**

- Suitable venue for consent taking, e.g. quiet, respect patient his/her privacy.
- Environment should be similar/ appropriate even for remote consent

# Consent Process

## Section P3: Who will take consent from subjects?

### Common error:

- Vague response: “The research team will be obtaining consent from the participants”.

### How does this delay my DSRB application?

DSRB considers the type of relationship exists between patient and the person approaching the patient for consent and if the person obtaining consent/ assent is appropriate to perform this.

E.g. Are they qualified/ adequately trained?

# Consent Process

List the roles of the study team members who will be taking consent, e.g. PI, co-investigator, research coordinator, external surveyors, etc.

The PI should ensure that the study team members who will be taking consent in the study:

- Should be qualified and trained;
- Should/ Will be delegated on the study delegation log.

# Consent Process

## Section P4: Any other materials or documents used to explain study to participants

### Common error:

- No attachment or incorrect attachments (e.g. recruitment brochures/ posters)

Example: Use of graphical consent aids, for studies involving implied consent or verbal consent, the verbal consent script / survey preamble should be included as an attachment. This section is different from recruitment materials.

### Example of verbal consent script:

“Hello Mr/Ms XXX, may I know if you would like to participate in my survey on “How important is mental health to you?”  
If recipient agrees verbally, to continue with the rest of the survey questions.

# Consent Process

## Section P5: Monetary Payments to Subjects

### Common error:

- Mode of reimbursement not stated.
- Description of payment schedule to subjects was vague.
- Reimbursements were given out as a lump sum to subjects only at the end of the study.

### Clearly specify:

- Mode(s) of payment, e.g. cash etc.
- At which study visit(s) subjects will be paid, and the amount paid each time.

**REMINDER:** Subject payments should not be disbursed as a lump sum at the end of the study to avoid coercion.

**Note:** Check with your institution's policy on the mode of reimbursement to subject.

# Consent Process

## Section P7: Will the study enroll non-English research participants?

### Common errors:

- While other parts of the ROAM application form indicated that the study intended to enroll non-English speaking subjects, the response given for this section indicated that only English-speaking subjects would be recruited.

**REMINDER: Translated Informed Consent Forms (including Short Consent Forms) & Translated Study Documents (e.g. Subject Diary) Are No Longer Required To Be Submitted to the NHG DSRB**

Please ensure there are adequate documentation on tracking on the use of these documents (Refer to PCR Logs 509-017 and 509-018).

# Consent Process

## Reminders:

- To ensure equitable selection of research participants, **ALL** potential subjects who meet the inclusion/exclusion criteria should be recruited.
- Non-English speaking subjects can be recruited using translated consent documents / short form consent forms.
- Proper justification should be given to restrict recruitment to only English-speaking subjects.



## Questions?

Refer to [www.research.nhg.com.sg](http://www.research.nhg.com.sg)

Or contact the NHG Research  
Education Unit @  
researchcoord@nhg.com.sg